

GENERAL WARRANTY CONDITIONS

SANYO Service and its partners offer a range of service options. Eliminate any potential fault sources using the operating manual before contacting the relevant service company.

Please provide the following information when calling:

- SANYO model number and serial number
- Date of purchase
- Description of problem

1. Scope of warranty

The warranty covers the SANYO product category LCD projectors. Within the scope of this warranty, SANYO FISHER Sales (Europe) GmbH, referred to below as SFSE, warrants the unit to be free from manufacturing and material defects provided the information in the operating manual supplied with the unit has been followed and in particular the maximum rate of utilization of the product is not exceeded.

The warranty does not apply to wearing parts and their replacement, e.g. lamps, air filters, LCD panels, prisms and optical filters. For information on continuous operation please contact your specialized SANYO dealer (or projektoren@sanyo.de).

The warranty covers the rectification of all damage or defects to the unit occurring within the warranty period and falling under the warranty conditions. Costs for material and labor are covered by SFSE.

Should parts not covered by the warranty be repaired (or replaced) when rectifying damage or defects falling under the warranty conditions, then the costs for the repairs and parts will be passed to the customer in accordance with a corresponding cost estimate.

2. Warranty period

The warranty starts on the date the unit was purchased. The warranty ends after 36 months, even if warranty services are performed within this period. All claims asserted within the warranty period with SANYO Service directly are considered.

3. Warranty process

Warranty claims are only considered if a corresponding receipt can be presented with the unit. The receipt must contain all the necessary information such as purchase date, unit type, vendor and the serial number of the unit. SFSE may demand that the original be presented. The warranty is only transferable, for example in the event of a private sale, with the original proof of purchase as detailed above.

4. Exceptions to the warranty

Exceptions to this warranty are defects and damage as the result of improper use, incorrect set-up or installation, external effects, such as transport damage, damage caused by an impact or blow, repairs and modifications that were performed by unauthorized third parties.

Also exempt is damage caused by the use of wearing parts such as lamps and air filters that do not meet the technical requirements. Application, network and driver software support is not covered by the warranty.